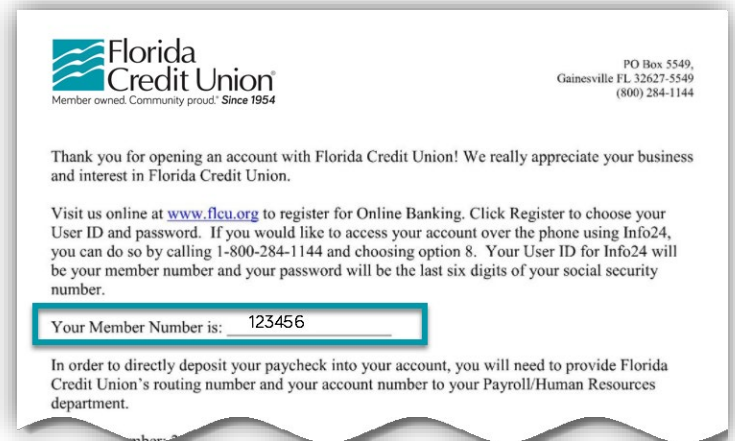


Your **Member Number** is different from account or loan number. It is your unique identifier used often gain access to other services. Below are some examples of where you can find your Member Number, as well as how you can retrieve it if it is lost.

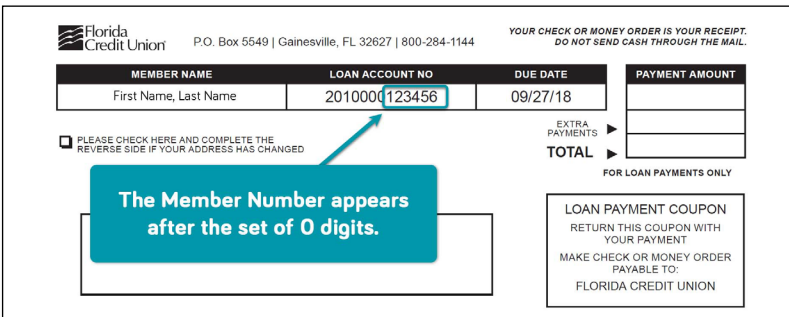
Welcome Letter

At account opening, we provide a welcome letter. This letter includes your Member Number. (Please see a sample of the welcome letter.) →



Loan Coupons

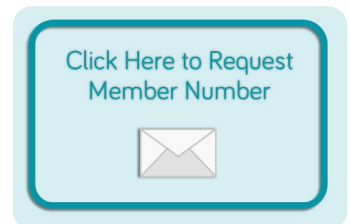
Members with a loan should receive a “Loan Coupon” book. These coupons contain the Member Number. (Please see below). ↓



Email us at askfcu@fcu.org

If you do not have access to either of the above documents, you can email us your name. We will locate your account and send a DocuSign email with steps to authenticate yourself to retrieve that information. (Note: The sent email address must match the email address we have on record. Some restrictions apply.)

Click the envelope or send an email to askfcu@fcu.org.



Visit us at a branch

You can always visit us at the branch closest to you to request your Member Number. Visit our [locations page](#) for hours and addresses.